



OFFICE OF THE CHIEF INFORMATION OFFICER

MARK GORDON, GOVERNOR

WILLIAM E. VAJDA, CHIEF INFORMATION OFFICER

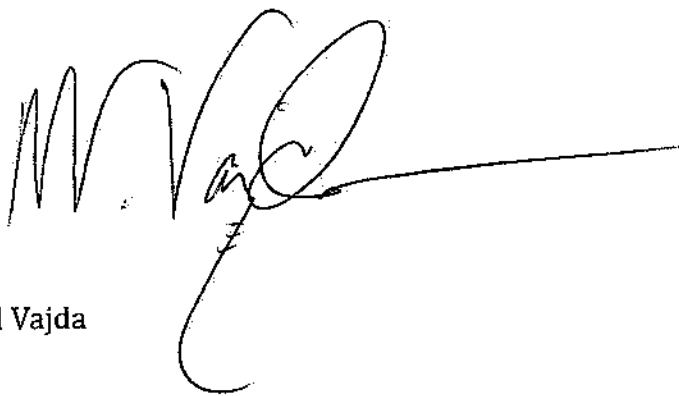
Colleagues, Greetings.

I appreciate the time many of you have taken to share your experiences working with ETS over the past ten years. I've been working with the ETS Leadership Team to ensure our organization renews its focus on achieving the best possible alignment with all department and agency partners. I've initiated a re-alignment of the ETS organization that incorporates several views and requirements, including:

- Gubernatorial Interests. The Governor has stated several policy areas requiring new and evolving capabilities, including improving cybersecurity; adopting digital government strategies to modernize services; and improving online customer experiences.
- ETS Employee Input. During seven (7) Town Hall meetings leadership received a clear message about the organization ETS staff would like to become. This included empowering employees to make confident decisions; eliminating perceived barriers for sharing information and working together (e.g., "us v. them"); communicating frequently on progress toward our collective goals; providing individual development opportunities for career advancement; and reinforcing clear goals and common purpose across the organization.
- BerryDunn Input. In 2020 the legislature hired a consultant to evaluate large-scale IT projects and the effectiveness of ETS. The "BerryDunn" report was published on November 20, 2020 and included recommendations for improving the alignment of ETS. Many of the recommendations highlight gaps in the current ETS organizational structure, or the ineffectiveness of current processes, policies, standards, and plans.
- The Computer Technician (CT) Study. This requirement was initiated in the Summer of 2021 through dialogue with the Management Audit Committee (MAC) and the Joint Appropriations Committee (JAC). Since inception, ETS has been mandated to review and approve all CT positions as part of consolidation. ETS was asked to review statewide CT positions before requesting additional staffing to address these concerns.
- Strategic Planning Requirements. Strategic planning establishes common goals ETS will work towards. In anticipation of hiring a new CIO, the Governor's Office and Legislature granted ETS an extension to publish the Strategic Plan by July 1.

- Upcoming Interim Topic. The Management Council has supported a JAC request to review the structure of ETS through the interim and consider statutory revisions. To better inform the discussion, ETS needs to immediately act upon the previously expressed recommendations and views from the BerryDunn report, the CT Study, and the upcoming Strategic Plan publication.
- 10-year Anniversary of the Establishment of ETS. The statute establishing ETS hasn't been reviewed or modified since inception, although many additional responsibilities have been added to the CIO role. Reviewing the existing statutes for alignment with our current responsibilities and resources is a prudent effort.
- My Own Observations. I've had the opportunity to work with many great teams and observe which alignments help organizations succeed – as well as the symptoms of poor alignment. Poor alignment can create further cascading challenges for reaching goals and limit the capacity of organizations to drive necessary change to meet expectations. I've met with many Directors, and remain convinced that ETS can and must do more to ensure alignment with each agency and department.

My personal priorities are simple. I want to build statewide collaborative IT Investment governance that rallies us together around common goals and purposes. It is important to note that this organizational chart is Phase 1 and will not address all the recommendations and influences I've described but rather, start building the foundation for further changes that better align with your expectations and our goals as outlined in the impending Strategic Plan. I anticipate there will be Phase II and Phase III alignments informed by our mutual experiences with Phase I. ETS will need to continually evolve into an organization that meets our collective expectations, and those of the Governor, the legislature, and the people of Wyoming.

A handwritten signature in black ink, appearing to read 'Bill Vajda', with a long horizontal line extending to the right.

Bill Vajda